

Hospital Admissions Guide



Nagasaki University Hospital

Nagasaki University Hospital Basic Principles/Policies, Patient Rights and Responsibilities

Basic Principles

Nagasaki University Hospital is committed to providing the highest standard of healthcare to the widest possible audience, fostering compassionate and skilled medical professionals, and contributing to the creation and advancement of new medical practices through sound management and operations.

Basic Policies

1. To establish relationships of trust between patients and healthcare professionals and to provide human-centered healthcare services
2. To provide medical education with a strong foundation in ethics and science
3. To promote healthcare and research that meet global standards
4. To contribute to the development and maintenance of regional healthcare systems
5. To promote international cooperation in healthcare
6. To promote the creation of staff-centered work environments that support the health and motivation of employees
7. To promote sound and reasonable hospital management protocols

Patient Rights and Responsibilities

Healthcare is a collaborative effort based on a relationship of trust between patients and healthcare professionals. Patients are considered members of the healthcare team.

All patients are guaranteed the following rights:

1. Right to Medical Care: the right to safe, high-quality medical care that maintains personal dignity and refrains from prejudice
2. Right to Information: the right to request clear and understandable explanations regarding one's condition, diagnosis, prognosis, and treatment methods
3. Right to Self-Determination: the right to personally make decisions regarding treatment plans based on acceptable explanations and suggestions from healthcare professionals
4. Right to Privacy: the right to protection of personal information
5. Right to a Second Opinion: the right to consult with other medical institutions

All patients must fulfill the following responsibilities:

1. Responsibility to Provision of Information: the responsibility to convey all relevant health information to healthcare professionals as accurately as possible
2. Responsibility to Cooperation in Healthcare: the responsibility to follow social standards and hospital rules in accordance with safe and appropriate healthcare
3. Responsibility to Payment of Medical Fees: the responsibility to pay all fees in a timely manner for the preservation of healthcare services
4. Responsibility to Cooperation in Professional Medical Training: the responsibility to support the hospital's role to train medical professionals in clinical education and all relevant areas as appropriate
5. Responsibility to Cooperation in Clinical Research: the responsibility to cooperate in clinical research as appropriate for the continued provision of high-level healthcare
6. Responsibility to Cooperation in Medical Collaboration: the responsibility to cooperate within partnerships with other medical institutions

When Admitted to the Hospital

As you begin your hospitalization, the hospital extends its deepest sympathies. If you have any questions about your condition as well as about tests and/or treatment, please do not hesitate to ask a physician, nurse, or other staff member. Due to the hospital's status as a university facility, in some cases students may participate in clinical training on-site. We kindly ask for the understanding and cooperation of all patients regarding this highly important educational experience for future members of the medical field. Furthermore, we ask for your cooperation regarding advanced medical procedures performed by the hospital, such as organ transplants. We wish you a fast and smooth recovery.

*Please note that staff members do not accept gifts or gratuities under any circumstances.

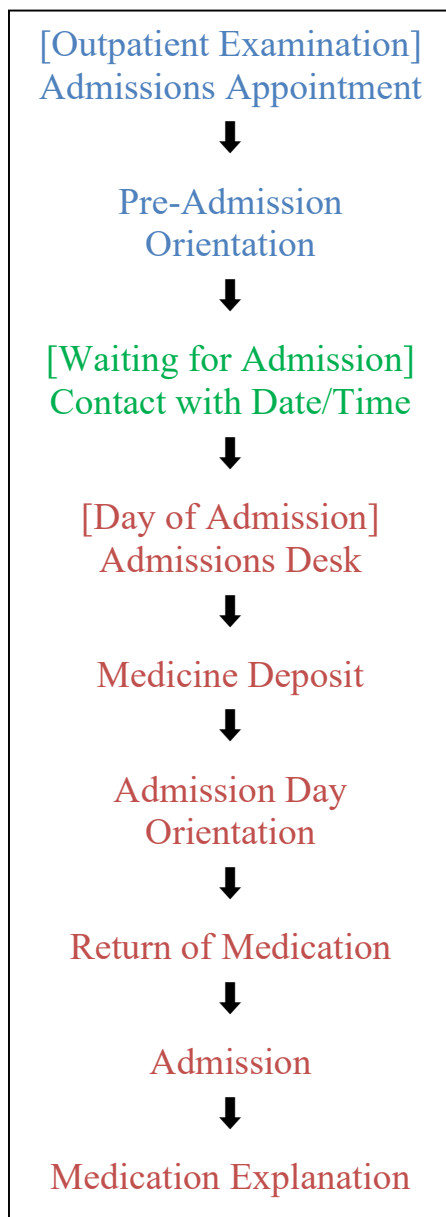
*This guide provides information required prior to admission. We ask that patients and their families read its contents in full.

Table of Contents

1. Before Your Hospital Admission	P1
2. Facility Floor Guide	P2
3. Special Room (Private Room) Information	P3
4. Admission Procedures	P4
5. What You Need for Admission	P4
6. Admission Payment Guarantee	P4
7. During your Hospitalization	P5
8. Daily Life during Hospitalization	P7
9. Regarding Attendants	P9
10. Temporary Hospital Leaves	P9
11. Discharge from the Hospital	P9
12. Medical Certificates	P9
13. Natural Disaster Response	P9
14. Verbal Abuse/Violence/Disruptive Behavior	P9
15. Visitations	P10
16. Parking	P10
17. Hospitalization and Medical Fees	P11
18. Payment	P12
19. Hospital Map	P13
20. Consultation Desk	P13
21. Donations	P13
22. Hospital Volunteers	P14
23. For Your Safety During Your Stay	P14
24. Frequently Asked Questions	P15
25. Free Wi-Fi for Patients	P17
26. Visitation Rules	P19

1 Before Your Hospital Admission

The process from decision at outpatient exam towards hospitalization to admission day is as follows



Admission Explanation and Appointment with Doctor

(Regarding Pre-Admission Orientation Appointments)

Please make an appointment at the outpatient reception desk of the relevant department. Appointment changes and other requests can also be made at all outpatient reception desks.

1F - ⑦MSC (Medical Support Center)

Explanations of procedures and other information are provided prior to admission.

(If date and time were not set during pre-admission orientation)

We will contact you by phone once date and time of admission have been set.

1F - ⑥Completion of Admission Procedures at Admissions Desk

Proceed directly to the ⑥Admissions Desk for your examination card; you do not need to pass through re-entry.

*If your admission date falls on a weekend day or holiday, please go to the After Hours/Radiology Department Reception Desk on the second floor. Admission procedures will be handled at ⑥Admissions Desk on the weekday following admission.

1F - ⑦MSC (Medical Support Center)

Please bring any medications you are taking at time of hospitalization and your medication record book/information sheet for safekeeping.

1F - ⑦MSC (Medical Support Center)

We will explain your patient wristband, measure your height and weight, and provide information on how to spend your time during your hospital stay.

1F - ⑦MSC (Medical Support Center)

We will return any medications you have left with us.

Guidance to Patient Ward

Explanation of Medicines by Pharmacist in Patient Ward



Scheduled Ward: [Main Ward] / [2nd Hospital Ward] F West/East

Medical Department: _____

Admission Date (day/time) _____ / _____ / _____ : _____

*Please note that if we provided your admission date and time in person, we will not contact you by phone unless there are changes.

*If you need to change or cancel your admission date for any reason, please contact the ward where you are scheduled to be admitted as soon as possible.

2 Facility Floor Guide

*In some cases, scheduled wards may change by date of admission. We thank you for your understanding.

West Ward				East Ward			
Main Clinical Department	Private Rooms			Private Rooms		Main Clinical Department	
	A	B		A	B		
	-	-	14F	-	-		
Hematology	1	2	13F	1	5	Nephrology Urology and Renal Transplantation	
Respiratory Medicine/General Thoracic Surgery	1	7	12F	0	8	Endocrinology and Metabolism, Immunology and Rheumatology, Hematology Orthopedic Surgery, Clinical Center for Sports Medicine	
Plastic and Reconstructive Surgery/Orthopedic Surgery Trauma Center Clinical Center for Sports Medicine	1	5	11F	1	3	Otolaryngology/Head and Neck Surgery Anesthesiology, Dentistry	
HCU Cardiovascular Medicine	1	5	10F	1	5	Cardiovascular Surgery, Orthopedic Surgery, Radiology Clinical Center for Sports Medicine	
Neurology and Strokology Neurosurgery, Ophthalmology Cerebrovascular Center	1	1	9F	1	5	SCU Neurology and Strokology, Neurosurgery Cerebrovascular Center	
Gastroenterology and Hepatology Breast and Endocrine Surgery Colorectal Surgery	1	7	8F	1	5	Gastro-esophageal Surgery Hepato-Biliary-Pancreatic Surgery and Transplantation	
Gastroenterology and Hepatology Dermatology and Allergology Gynecology	1	3	7F	1	5	Gastroenterology and Hepatology Dermatology and Allergology	
Obstetrics MFICU	1	9	6F	0	1	Pediatric Ward (Pediatrics, Pediatric Surgery, Urology and Renal Transplantation)	
Neuropsychiatry	0	9*	5F	-	-		
NICU/GCU	-	-	3F	-	-		

Central Medical Treatment Building		2F	-	-	ICU
2nd Hospital Ward		2F	-	-	Acute and Critical Care Center
		1F	-	2	Infectious Diseases General Medicine International Hibakusha Medical Center
1F	⑥Admissions Desk, Medical Support Center, Convenience Store (Lawson), Cake Shop, Salon, Barbershop, Bank ATM, Post Office, Bakery, Lounge, RI Ward				
B1F	Restaurant				

Private Room Fees

(Per Day) A: ¥15,000, B: ¥11,000 (tax-included) *West Ward 5F - D: ¥3,300 (tax-included)

*Fees up-to-date of August 2026. In the event of a later price change, fees will be applied in accordance to most recent change.

3 Special Room (Private Room) Information

Private rooms are provided to support your hospital life through comfortable and convenient surroundings. Please feel free to request one for your stay.

Special Room A: ¥15,000 per day (tax included) * Please note that medical treatment fees are charged separately.



- Equipped with a bath, shower, and toilet.
- Free daily Nagasaki Shimbun newspaper and free hospital gown service.
- 50-inch smart TV* and two-door refrigerator (free of charge)* For online video streaming, separate subscriptions to each service are required.)
- Free Wi-Fi exclusively for patients is available for use with your personal mobile phone and computer. For wired connection, please contact us in advance.
- Electric kettle, hair dryer, and various charging cables are provided.
- Meals are served on locally produced Nagasaki ceramic tableware.
- A slide chair for visitors can be converted into a simple bed.

Special Room B: ¥11,000 per day (tax included) * Please note that medical treatment fees are charged separately.



- Equipped with a shower and toilet.
- Free Wi-Fi exclusively for patients is available for use with your personal mobile phone and computer. For wired connection, please contact us in advance.
- Free hospital gown service.
- A television and refrigerator are available for a fee.

Special Room D: ¥3,000 per day (tax included) Available only in the West Ward (psychiatric hospital beds) on the 5th floor

- Equipped with a shower and toilet.
- Hospital gown service is available for a fee.

- “Per day” refers to each calendar day. The daily charge applies whenever the date changes, not per overnight stay.
- If you change rooms during your stay, the higher room rate for that day will be applied.
- Please note that room requests may not always be accommodated depending on availability.

4 Admission Procedures

*Admissions Desk, weekdays 8:30-16:30

Items required for admission;

please have them on your person during procedures.

- ☐ ① Examination Card
- ☐ ② My Number Card *or Certificate of Eligibility
- ☐ ③ Hospital Admission Application Form
- ☐ ④ Hospitalization Guarantee
- ☐ ⑤ Certificate of Eligibility for Ceiling-Amount/Reduced-Cost Application (if you have and/or do not consent to retrieval of online information)
- ☐ ⑥ Welfare Medical Benefits Certificate/Designated Disease Medical Treatment Certificate ("Marucho") (if you have one)
- ☐ ⑦ Public Welfare Certificate, Individual Expense Limit Management Form, Atomic Bomb Victim Handbook, etc. (if you have one)
- ☐ ⑧ Current medications (please bring an amount slightly more than the scheduled hospitalization period)
- ☐ ⑨ Medication Record Book (if you have one)
- ☐ ⑩ Medication Information Sheet (if you have one)

*If you do not plan to use your My Number health insurance card, please bring a certificate of eligibility

Use the checkboxes to confirm items as you prepare them for admission

5 Necessary Items

Please prepare the following

(various items are also available at the Lawson convenience store inside the hospital)

- ☐ ① Underwear
- ☐ ② Nightwear (also available for rent at the hospital for 165 yen (tax included) per day)
*Exchanges are available Mon/Wed/Fri from June to October, and Tue/Fri from November to May.
- ☐ ③ Toiletries
- ☐ ④ Bathing supplies (washbasin, shampoo, soap, razor, etc.)
- ☐ ⑤ Dining utensils (chopsticks, spoons (large and small))
(Meals during your hospital stay do not include chopsticks or spoons. Please be sure to bring your own.)
- ☐ ⑥ Other daily necessities (cup, tissues, towel, bath towel, hanger, cardigan to wear when it's cold, etc.)
- ☐ ⑦ Indoor footwear ※Shoes with non-slip soles and heels that fit the patient's feet (slippers/sandals not permitted)
- ☐ ⑧ Headphones for the TV, etc. (Not required for private rooms, but please be considerate of volume)
*TV use is subject to a fee except in Special Room A
- ☐ ⑨ Non-woven masks (Depending on the ward or situation, you may be asked to wear a mask.)
- ☐ ⑩ Adult diapers (Only for those who need them. The hospital provides the necessary quantity for 363yen (tax included) per day.)

***We do not allow entry of smoking devices, lighters, and dangerous objects**

Permitted Electronics

Electric shavers, mobile phones, laptop pcs, tablets, portable radios, DVD players

Notice) Only electric shavers allowed in the ICU

Notice) Please be aware of volume through manner mode or the use of earphones

Restricted Electronics

1. Items with high voltage use/risk of fire:
electric kettles, driers, toasters, electric blankets, foot warmers, heaters
2. Items that increase the risk of infection:
humidifiers, air purifiers
3. Items that cause electrical interference:
mobile Wi-Fi routers



6 Admission Payment Guarantee

Guarantee of payment is required at time of admission

Please submit an admission payment guarantee at the time of admission (within 3 weekdays in cases of emergency hospitalization).

If you do not include guarantor information on the payment guarantee, either a ①credit card payment application (*1) or ②an advanced payment (*2) is required instead.

*1: application must be provided by the holder of credit card in use

*2: 100,000 yen per policy.

*Note: Even in cases where guarantor information is provided, individuals who fit any of the following conditions must submit ① or ② in addition. For details, please contact the head of finances in the hospital administration office.

- Patients who do not apply a payment ceiling
- Patients who do not use the Childbirth Lump Sum Allowance system
- Patients who pay for medical services in full

Etc.

For Questions
Regarding Admission
Payment Guarantee
Medical Affairs Division,
Finances Head
(Weekdays, 8:30-17:00)

7 During your Hospitalization

I. Medical Treatment/Nursing

During your hospitalization, physicians, nurses, and all other medical staff work as a unified team to help you recover as quickly as possible. During admission and discharge procedures, as well as when performing medical treatment and examinations, explanations regarding necessity, benefits, and risks will be provided by a physician. We ask that patients and family members sign all relevant documents upon reception and agreement to these explanations.

If you have any questions regarding your illness, as well as provided medical/nursing care and/or life in the hospital, please do not hesitate to ask the ward staff.

II. “Specified Medical Acts”

In accordance with the Ministry of Health, Labour and Welfare’s “Training System for Nurses Pertaining to Specified Medical Acts,” nurses who have completed the necessary training are assigned to perform medical services in accordance to law as “Specified Nurses.” They perform specific medical procedures that require specialized knowledge and skills with safety as a priority, under the direction of a physician.



(“Specified Nurse” uniform: before)



(“Specified Nurse” uniform: after)



III. Regarding Personal Information

Nagasaki University Hospital takes the utmost care regarding patients’ personal information; however, patients’ names are displayed on the touch panels at the entrances to patient rooms. Please inform ward staff of any requests regarding the display of your name on the touch panels, and other matters related to personal information.

AS POLICY, PHOTOGRAPHY AND VIDEO/AUDIO RECORDING ARE PROHIBITED ON HOSPITAL GROUNDS

In order to maintain patients’ right to privacy and personal information, the hospital maintains a policy of prohibiting all photography, video recording, and audio recording taken without permission on hospital grounds, as well as the posting of said contents to social media or other sites online.



IV. Patient Safety

While we strive to ensure medical safety within the hospital, we ask for full cooperation from patients to help ensure your safe hospital stay.

Wristbands

We ask all patients to wear a wristband displaying name and ID number during their hospitalization. These wristbands are used to confirm patient identity within various hospital procedures and situations, as well as allowing for the confirmation of patients’ full names. We thank you for your cooperation.

Surveillance

Some patient rooms are equipped with cameras in order to facilitate surveillance. However, in cases where the use of surveillance in connection to patients’ condition and/or the provision of medical treatment is deemed to either be necessary or requiring restriction, we will perform all necessary operations upon receiving the consent of the patient and family members. We thank you for your understanding.

Medication/Meals

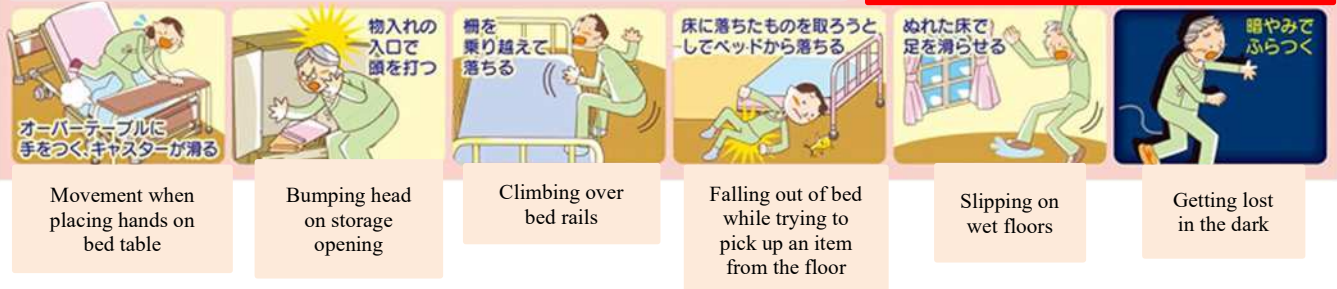
We request that all patients avoid sharing or providing prescribed medications and hospital meals to others within the hospital.

Preventing Falls and Accidents

- To prevent accidents from falling, please wear non-slip footwear that fit your foot size.
- Hospital bed tables have wheels that allow for movement and adjustment. Please be aware that using them to support yourself when standing is dangerous.
- Please raise the bed rails when sleeping in order to prevent falls. For children, keep the bed rails raised at all times in order to prevent falls during gaps in supervision.
- Wet floors can cause falls due to slipping; upon the discovery of a wet floor, please inform ward staff immediately.

WATCH OUT FOR DANGER!

*Warning: please wear non-slip footwear that fit your foot size.



V. Prevention of Infectious Diseases

In order to prevent the spread of infectious diseases, please use the hand sanitizer provided outside your room, or wash your hands in the washroom upon leaving or entering. We also ask visitors to use the same hand sanitizer. Additionally, some wards have restrictions on visitation in order to limit the risk of disease spread. For details, please see "⑮ Visitations" on page 10.

VI. Prevention of Pressure Sores

"Pressure sores" are an injury which occurs either from pressure applied to the same area of skin for an extended period of time, or from friction between the skin and bedding or other surfaces. Prevention methods vary depending on the situation, such as whether the patient spends extensive time in bed, whether they must use a wheelchair, or whether they are able to walk. Hospital physicians, nurses, registered dietitians, pharmacists, physical therapists, and occupational therapists all work together as a team in order to prevent pressure sores in patients.

The hospital also implements preventative measures such as body repositioning in bed, adjusting bed height, and nutritional improvements. Thank you for your cooperation in helping us maintain your health and comfort.

VII. Other

- In the event that your public health insurance coverage experiences any changes during your hospitalization, please bring your My Number Card or Certificate of Eligibility to the ⑥ Admissions Desk for resubmission.
- Depending on patient conditions, you may be asked to change rooms or wards. Thank you for your cooperation.
- Patients are not permitted to receive examinations at other medical institutions during hospitalization. In addition, patients may not leave the hospital or send family members to receive medication from external medical institutions. (*In the event that a patient receives examination from a different medical institution, all medical fees from said institution are the full responsibility of the patient)
- Please set your cell phone to silent mode so as not to disturb other patients, and use the dining room or lounge when making calls. If you are admitted into an A, B, or D private room, you may use your cell phone in the room. Please note that depending on your condition, you may be asked to refrain from using your cell phone.
- When using televisions, radios, DVD players, or other devices that produce sound, please use headphones and be considerate of other patients.
In addition, please refrain from using these devices after lights out.
- The dining room and lounge are open from 8:00 a.m. to 9:00 p.m.
- We do not accept any responsibility for theft or damages; please refrain from bringing large amounts of cash or any valuables into the facility.
- Please feel free to use the lock-installed drawer located in the TV stand.
- Medical equipment is given priority for electrical outlets; you may be asked to remove your devices as necessary. In addition, red outlets are for emergency power only; please refrain from using them.
- In the event of an emergency within the hospital, a facility-wide announcement will be made regardless of time of day. We ask for your understanding.

SMOKING IS PROHIBITED IN ALL AREAS OF THE HOSPITAL GROUNDS

*Leaving the hospital to smoke is also not allowed



8 Daily Life during Hospitalization

I. Weekly Schedule

([Main Ward] / [2nd Hospital Ward])

F (West / East)

		Mon	Tues	Wed	Thurs	Fri	Sat	Sun	Notes
Doctor's Rounds	AM								
	PM								
Hospital Gown Exchange	June - Oct	●		●		●			
	Nov - May		●			●			
Bathing Room	(Time) to (Time)								
Shower Room	(Time) to (Time)								
Bedsheets Exchange									

(Memo)

*An explanation for each ward will be provided at time of admission.

II. Daily Routine

6 AM: Morning Call >> 8 AM: Breakfast >> 12 PM: Lunch >>
6 PM: Dinner >> 10 PM: Lights Out

*Lights out in the children's ward is 9 PM

- Please follow all instructions from physicians and nurses regarding medical care, nursing, and daily life in the hospital.
- Please wait in your room on days when doctors' rounds are scheduled.
- The hospital conducts temperature checks, weight measurements, and blood pressure checks, and records the number of urination and bowel movements at timings deemed appropriate. Scheduled dates and times vary by ward.
- After lights out, please avoid inconveniencing other patients by turning on lights or other disruptive behaviors.
- Feel free to let hospital staff know if you have any other questions or concern

III. Meals

- Meals are served primarily at 8:00 AM, 12:00 PM, and 6:00 PM, and are prepared under the supervision of a registered dietitian.
- Meals are served in the dining hall and lounge, or in patient's rooms depending on health conditions. In cases where patients are assigned between-meal snacks, these are provided with meals; please consume them at the appropriate time.
- A cup of tea is provided with every meal.
If you would like something else to drink, please use either the water dispensers or the vending machines in the dining room and lounge.
(There are no vending machines in the 2nd Hospital ward; please purchase drinks the Lawson convenience store instead)
- The hospital provides meals prepared in accordance to the health condition of patients. Please feel free to let staff know if you have any requests, including drink changes, staple food preferences, changes to preparation of side dishes, the removal of prohibited foods, etc.
- Please refrain from bringing in outside food, as it may cause food poisoning or interfere with your treatment.
- If you are scheduled for standard or rice porridge meals and would like bread instead, please inform ward staff.



at

IV. About the Nurse Call Button

Every hospital bed comes equipped with a nurse call button. To summon a nurse, press the button and wait for the nurse's arrival.

There are also nurse call buttons located in restrooms, bathing rooms, and shower rooms. If you begin to feel unwell at any point, press the closest button immediately.

V. Use of TVs, Refrigerators, Washing Machines, and Dryers

- Televisions, refrigerators, washing machines, and dryers can all be used with a hospital card.
- Cards can be purchased from the vending machines in the dining hall and lounge. One card costs ¥1000 (only ¥1000 bills accepted; tax included).
- To refund any remaining credit on your card, please use the refund machine located near the main entrance on the first floor.
- For instructions on how to use the television, please refer to instruction booklet located beside it.
- Washing machine detergent is not provided by the hospital; please provide your own when using the washing machine.



	Fees (tax-included)
Television	¥40 per hour
Refrigerator	¥90 per 24-hour period
Washing Machine/Dryer	¥300 per use
Washing Machine	¥100 per use
Dryer	¥100 per use

9 Regarding Attendants

- As policy, nurses provide all necessary attendance during patients' hospitalization. Assistance from external sources is not generally required.
- However, in cases deemed necessary by a physician, a family member may be allowed to stay with the patient. In such cases, submission of a request for accompaniment by a family member is required.
- Bedding for the accompanying family member can be rented for a fee. Please consult with a nurse.
(Days 1–5: ¥420 per day / 6th day onward: ¥200 per day (tax included))
- Accompanying family members may use the cafeteria or lounge for their meals.
(Hospital meals for accompanying family members are not provided)

10 Temporary Hospital Leaves

- All temporary hospital leaves require permission from a physician regardless of length. Please consult with a physician or nurse and submit a request for temporary leave to receive permission. Per hospital policy, maximum length of a leave is limited to one night, two days.
- Please pick up the form to request an overnight leave or day's absence at the staff station, and submit it to the same station upon your return.
- Please do not remove your wristband while on leave from the hospital.
- Patients are not permitted to receive examinations at other medical institutions during leaves (including those to receive medication).
(*In the event that a patient receives examination from a different medical institution, all medical fees from said institution are the full responsibility of the patient)

11 Discharge from the Hospital

Discharge from the hospital is scheduled for **10:00 AM**
except in special cases regarding medical care. Thank you for your cooperation.



12 Medical Certificates

Please submit to the ①Documents Desk on the first floor after your discharge.
(Weekdays: 8:30 AM-3:00 PM. For patients whose discharge is scheduled during a weekend or holiday, applications can be submitted on the last weekday before discharge)

*Please note that it takes 3 weeks from date of submission to prepare a diagnosis certificate.

13 Natural Disaster Response

Please confirm the locations of all emergency exits and evacuation equipment on the day of admission. In the event of a fire or other emergency, please follow all instructions from ward staff.

14 Verbal Abuse/Violence/Disruptive Behavior

In accordance with the “Patient Rights and Responsibilities,” we ask for your cooperation in the fulfillment of your patient responsibilities and in our hospital's healthcare services.

- Please refrain from verbal abuse and any violent behavior within the hospital, as these are considered disruptive to other patients and staff, and an obstruction of healthcare. Depending on the situation, we may be forced to contact the police.
- Please strictly refrain from smoking, drinking alcohol, and any other disruptive behaviors within the hospital. In some cases, the hospital may forcibly discharge you or remove you from hospital premises.
- Leaving the hospital for any reason without permission may result in forcible discharge.

15 Visitations

Ward Category	Weekdays (Mon-Fri)	Weekends and Holidays
General Wards/Psychiatry Ward	2 PM to 8 PM	11 AM to 8 PM
6F West MFICU (Maternal Fetal Intensive Care Unit)	*Visitors aged 15 and under are not permitted.	
6F East (Pediatric Ward)	*The Pediatric Ward (6F East) does not allow visitors of middle school age or younger.	
13F West (Hypobacterial Ward)	*Visitors aged 15 and under are not permitted. Each visit is limited to a maximum of two visitors for up to 20 minutes.	

Ward Category		Weekdays (Mon-Fri) • Weekends and Holidays
NICU (Newborn Intensive Care Unit) GCU (Growing Care Unit)	3F	12 PM to 8 PM *As medical care is given priority, in cases where treatment begins during visitation, you may be asked to leave the room temporarily. Thank you for your understanding.
SCU (Stroke Care Unit)	9F East	2 PM to 5 PM, 7 PM to 8 PM
HCU (High Care Unit)	10F West	*Visitations are limited to family members in small groups. Please refrain from bringing children of elementary school age and younger
ICU (Intensive Care Unit)	Central Medical Treatment Building, 2F	12 PM to 2 PM, 6 PM to 8 PM *Limited to near relatives, groups of 2 or less (please refrain from bringing children 15 or younger)
Acute and Critical Care Center	2nd Hospital Ward, 2F	12 PM to 2 PM, 6 PM to 8 PM *Refrain from bringing children of elementary school age or younger

For the protection of patients' personal information, we do not accept inquiries regarding hospital admissions and other related matters.

16 Parking

Basic Rates (tax included)

Weekdays	8 AM to 12 PM	1 hour	¥400
Weekdays	12 PM to 5 PM	40 minutes	¥100
Weekdays	Other than above	1 hour	¥100
Weekends and Holidays		1 hour	¥100



The following individuals are eligible for a parking discount. Please present your visitor pass and parking ticket to the attendant at General Parking Information in the main entrance.

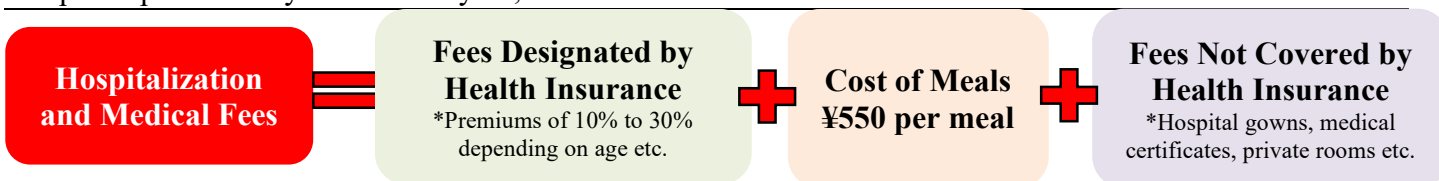
Individuals dropping off patients for admission, families accompanying patients on day of surgery, individuals called to the hospital	Standard rates apply. However, in the event that your parking fee would go beyond 400 yen, final payment will be limited to 400 yen per day (per parking).
Individuals with permission to accompany hospitalized patients (Family Member Accompaniment)	Bring a copy of your "Request for Family Member Accompaniment" to your ward's staff station, and receive a pass card from the general parking reception for a 400 yen per day discount. *Hours of pass card availability: weekdays 9 AM to 6 PM

As a general rule, patients who are admitted to the hospital may not use the parking lot or bicycle parking area. In special cases where use is permitted, please fill out an application form at the General Parking Information Desk at the main entrance upon admission. On the day of admission, please park in the designated area on the 3rd floor of Parking Lot No. 3. Parking fees will be settled upon discharge, so please be sure to complete the necessary procedures at general parking reception when you are discharged.

For Questions about Parking
Parking Office (weekdays 8:30 AM to 5 PM)

17 Hospitalization and Medical Fees

Starting on April 1st, 2003, the calculation method for hospitalization and medical fees at Advanced Treatment Hospitals was changed to DPC/PDPS (Diagnosis Procedure Combination / Per-Diem Payment System) in accordance to direction from the Ministry of Health, Labour, and Welfare. Nagasaki University Hospital updated its systems on July 1st, 2003.



In cases where the DPC changes after admission to the hospital due to the progression of disease or contents of medical treatment, the balance on monthly payments and/or payment due on the month prior to discharge will be adjusted in accordance with changes to full medical costs.

During hospitalization, you will be contacted with the balance of each month's medical fees, starting from the 1st of the month to the final day, around the 11th of the following month. Final fees at time of discharge will be delivered to you by the time of your scheduled discharge.

The calculation of hospitalization fees is based on health insurance designations and differ from those of hotel accommodation charges. Calculations are made by the day, starting from midnight of the first day. (Example: for a hospitalization period of one night and two days, medical and private room fees will be calculated for a full two days)

If you would like an estimate of your hospital fees, please contact the reception of your ward.

Information on available payment methods is listed on the next page.

Diagnosis Procedure Combination / Per-Diem Payment System (DPC/PDPS)

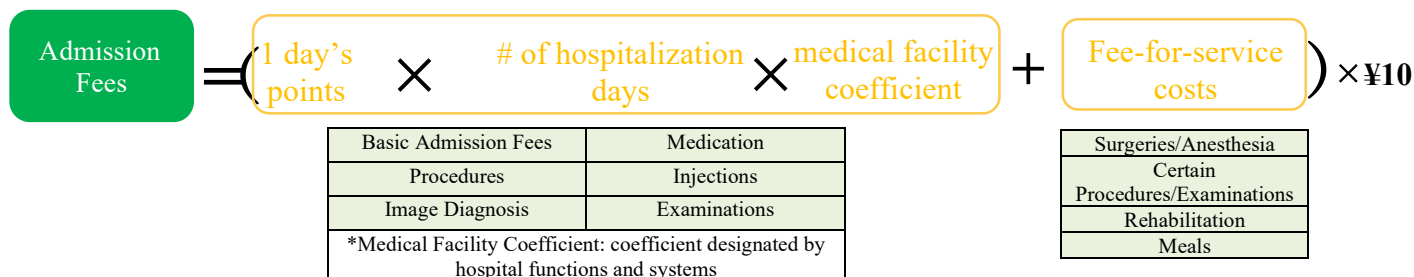
As a medical institution, Nagasaki University Hospital is subject to the Per-Diem Payment System (DPC/PDPS). As a result, all fees incurred by hospitalized patients are calculated through this system.

What is the “Diagnosis Procedure Combination / Per-Diem Payment System”?

“Per-Diem Payment” is a method of fee calculation that uses a point system based on a designated number of daily points depending on diagnosis, surgeries, and other treatments, rather than simply adding together all provided medical procedures.

Items/Methods of Calculation

Items covered by the system include basic hospitalization fees, examinations, medications, injections, and image diagnoses. However, surgeries and certain procedures/examinations are not covered under the per-diem payment system, and as such will be added in full cost to the calculation of fees upon provision.



Eligible Patients

Patients in general wards who meet DPC and diagnosis conditions are eligible for this system. Patients in dentistry, outpatient, and non-general wards (psychiatry/tuberculosis), as well as patients who do not fall under DPC are excluded from this system and will be billed on a fee-for-service basis.

Can I choose between DPC/PDPS and Fee-For-Service?

Patients are not able to select their preferred calculation method. The method will be selected at time of diagnosis from a department physician.

Eligibility Certificate for Ceiling-Amount Application Procedure For patients under 70

What is an “Eligibility Certificate for Ceiling-Amount Application”?

This application can be submitted to medical institutions for ceilings to (monthly) fees paid by the patient. Patients who provide consent for online access to ceiling-amount information do not need to apply to their insurer.

Applied Division	Income Division	Patient Expense Costs (Monthly)
A	Base Monthly Income ¥830,000 or more	¥270,300 + (medical fees - ¥901,000) × 1%
B	Base Monthly Income ¥530,000-¥790,000	¥179,100 + (medical fees - ¥597,000) × 1%
C	Base Monthly Income ¥280,000-¥500,000	¥85,800 + (medical fees - ¥286,000) × 1%

Applied Division	Income Division	Patient Expense Costs (Monthly)
D	Base Monthly Income ¥260,000 or lower	¥61,500
E	Low-Income Earner (resident tax exempt)	¥36,900

* Valid from August 2026 through July 2027

Procedure (when consent is not provided for online access of information)

After confirming with your insurer, please complete the “Eligibility Certificate for Ceiling-Amount Application” by the date of your admission, and submit it upon admission to the hospital’s Admissions Desk.

*Patients who have not submitted by the day before their scheduled admission or who begin the procedure after admission take full responsibility for submission to the insurer. Thank you for your understanding.

For details, please contact the Admissions Desk

©Even in the event that an eligibility certificate for ceiling-amount application is not submitted, a “high-cost medical fee” system for rebates when fees exceed the set cost (patient expense ceiling) is also available. Please contact your insurer for details (including cases where a ceiling-amount is not applicable).

Meal Fee Reduction If you have a “certificate of reduction,” please be sure to submit it during admission procedures

If you belong to a household exempt from resident taxes or any other conditions that allow for reductions in standard costs, please submit your “certificate of reduction” during admission procedures in order to receive a reduction for meal costs.

Reductions are not available if the patient does not submit in advance; thank you for understanding.

Non-Insured Fees Patient bears full responsibility for payment

Examples

Hospital Gown	¥165 per day (tax included)
Diagnosis Certificate	Determined by hospital policy (Ex: Designated Diagnosis Certificate: ¥11,000 (tax-included))
Private Room Fees	Determined by hospital policy
Midwife Fee	¥418,000 (tax-exempt. An additional charge applies for after-hours or twins/multiple births.)

18 Payment

Reception hours for payment differ by time and day

An examination card is needed to pay through the automatic payment machine

Hours of Availability	Payment Location	Available Payment Methods
Weekdays 8:30 AM to 5 PM	1F Automatic Payment Machine ③Payment Window	● Cash ● Credit card (PIN required) ● Debit card (reception only) ● Cash card (reception only)
Weekdays 5 PM to 6 PM	1F Outside Hours Reception Window ⑤Finances	● Cash ● Credit card payment applications available (full payment only) (debit cards not accepted)
Weekdays 6 PM to 8:30 AM Weekends and Holidays (all day)	2F Outside Hours Radiology Department Reception	● Cash ● Credit card payment applications available (full payment only) (debit cards not accepted) *Signature of credit card owner required for both card and application *Payment by credit card is completed the next business day. Receipt will be sent to you after payment is completed.

*1: Payment of additional fees may be requested after discharge based on procedures, examinations, prescriptions, and other services rendered shortly before your discharge date. Thank you for your understanding.

*2: If circumstances do not allow for payment on the allotted date, the submission of a “payment confirmation form” is required. Please submit the form during the listed hours at one of the payment locations.

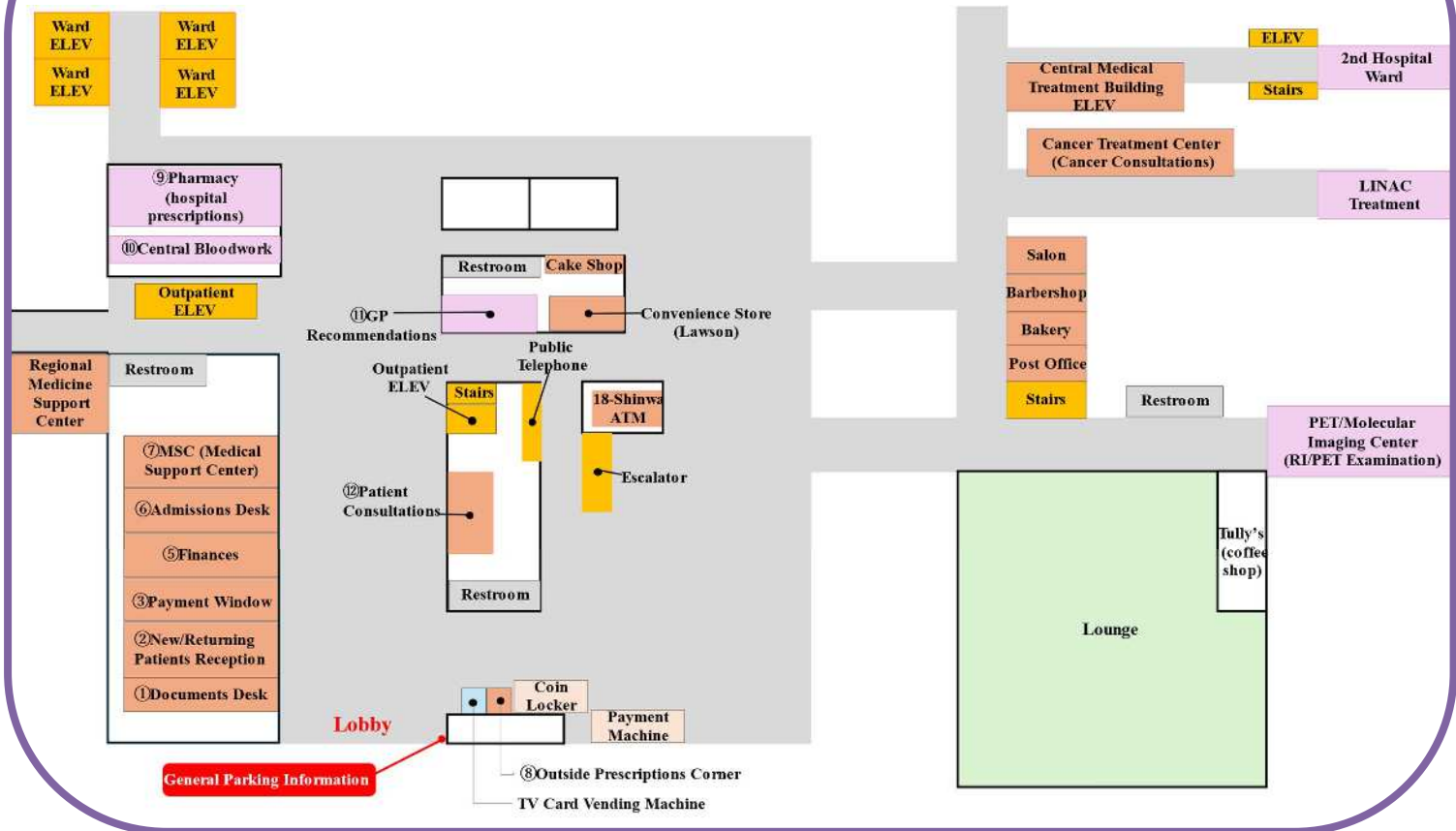
*3: Admission fees cannot be calculated on weekends and holidays. If your discharge date is scheduled for a weekend date or holiday, the hospital will send you a bill for payment by mail.

*4: Patients with documentation on public expenditure for ceiling-amounts on personal expenses should present said documentation to the ③Payment Window.

Accepted credit cards include DC, VISA, JCB, AMEX, MasterCard, Diners Club etc.

For questions on admission/medical fees
Hospital Administration Finances Head
(Weekdays 8:30 AM to 5 PM)

19 Hospital Map



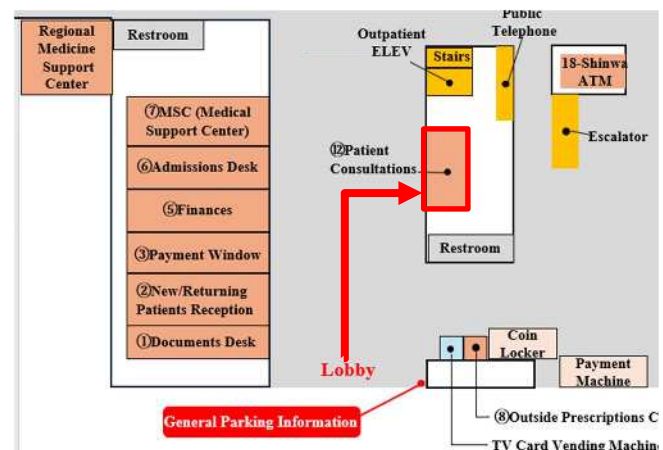
20 Consultation Desk

The hospital has a consultation desk available for patients undergoing or scheduled to undergo examination, as well as their family members and/or accompanying parties. Please feel free to visit with any questions or concerns.

Hours of Operation
(Weekdays 8:30 AM to 5 PM)

Consultation Examples

Medical questions regarding diseases, discussions of medical safety, concerns regarding hospital life or admissions, questions about clinical research etc.



21 Donations

Donations to the hospital are always accepted.

All accepted financial donations and support are used towards the provision and development academic and educational research.

If you would like to make a donation, please let a staff member know.

We thank you for your kind support and contribution to both medical education and society.

22 Hospital Volunteers

In order to make our hospital as comfortable as possible, we cooperate with volunteer staff.

- Volunteers assist patients in ways such as with shopping, acting as a conversation partner, facility walks, and other activities within the hospital.

23 For Your Safety During Your Stay

Please mark any of the following items that apply to you with a circle.

You have experienced a fall within the last year.	
You experience dizziness when standing.	
You experience debilitating numbness or loss of sensation in your hands or feet.	
You are currently taking a sleeping aid or blood pressure medication.	
You have difficulty in daily life due to low or narrow vision.	
You have difficulty in daily life due to poor hearing.	

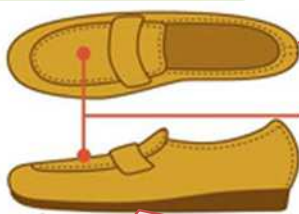
If any of the above apply to you, you have an increased risk of falling during your stay at the hospital!

★Even if you have never fallen at home, there is risk of falling during hospitalization★

- ① Hospital floors have less friction than floors in residences, increasing the chances of falling
- ② The hard floors of the hospital lead to an increased risk of injury in the event of a fall
- ③ While acclimating to daily life in a bed, there is risk of falling from your bedding

**During your stay with us, please feel free to use the nurse call any time you need it.
Please also prepare footwear that matches your foot size and that has slip resistant soles.**

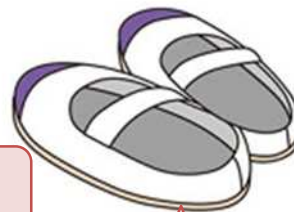
Examples of Shoes
Recommended by the
Hospital



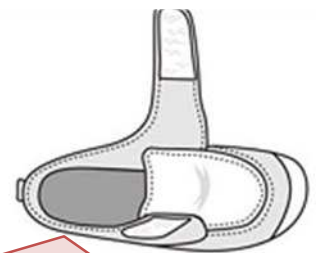
Soft but sturdy heel

Good bend in bridge area

- Toe area has a slight upward bend to prevent stumbling
- Sole has appropriate softness and wide surface area in step to prevent slipping (rubber soles such as on rain boots are dangerous)



Cover entire foot, no shifting

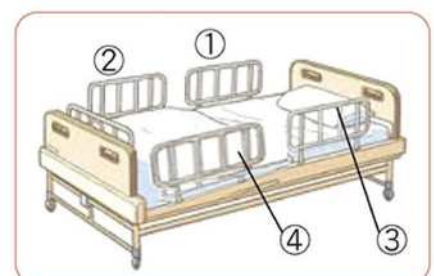


Easy to put on and take off, but does not slip off on its own (Velcro is recommended)

Point!

- The two points that make a shoe good for preventing falls are: low chance of stumbling, and no slipping off accidentally.
- Laces present no issues as long as they are tied well. If you have issues with finger strength, laces are more likely to come undone, leading to higher risk.

*As part of measures to prevent falls from the bed during hospitalization, all bed rails on both sides of the bed are raised in order to provide full protection of patients (Fig. 1–4). However, doing so falls under the legal definition of physical restraint. We ask for your understanding and consent to raise bed rails as necessary. All patients have the right to refuse the raising of bed rails; please inform a ward staff member if you would like to make use of this right



What should I do if my insurance coverage changes during my hospitalization?

In the event of any changes to your insurance, please submit your My Number Card or other form of certification to the ⑥Admissions Desk on the first floor as soon as possible. (weekdays 8:30 AM to 5 PM)

Can the hospital's rental gowns be exchanged daily?

Between June and October, gowns can be exchanged three times a week; for all other parts of the year, gowns can be exchanged two times a week. Regardless of the number of times you have exchanged gowns, the rental fee is 165 yen a day. If your gown is dirtied or does not fit, we will exchange it for you upon request.

I will be at the hospital for two months; will I pay the whole two-month bill when I am discharged?

Admission fees are calculated monthly by the end of the month and delivered to patients or their families after the 11th of the following month. Final fees will be delivered by time of discharge, but in some cases, fees for procedures or other treatment provided recently before discharge will be calculated and delivered within a few days of your discharge. We will contact you by phone as soon as the amount has been confirmed.

Will meals be provided on the day of my admission?

Patients who are admitted to the hospital any time before 11 AM will be provided meals starting with lunch; patients who are admitted to the hospital between 11 AM and 3 PM will be provided dinner for the day. If you do not require meals on the day of your admission, please contact the ward of your scheduled hospitalization as soon as possible. Delaying to inform ward staff may result in an inability to cancel your meal; in said cases you will be responsible for the cost of the meal.

*Meal contents for children will be prepared based on age (weaning foods, soft foods etc.). If you would like to request a change to scheduled meals, please inform staff.

*In certain cases, lunch cannot be provided on day of admission. We ask for your understanding.

Can I use a credit card to pay for hospitalization fees?

Credit cards are accepted for payment (as policy, the patient must be the holder of the card to be used). Please read the “18 Payments” section on p. 12 for details.

If I don’t have cash or a credit card with me on the day of my discharge, how should I pay for my hospitalization fees?

If you are unable to pay any remaining fees at time of discharge due to a lack of money in your possession or other reasons, we will instead require you to complete a “payment confirmation form” at the reception. Please be sure to complete payment at the reception or complete a bank transfer within one month of your discharge date.

I have an appointment scheduled with my personal doctor at a local clinic during my hospitalization period. Can I leave the hospital for that appointment?

Per hospital policy, patients hospitalized with us are not permitted to receive examination from other medical institutions. If you need to consult with your personal physician, please do so before admission to the hospital. In addition, in the event that patients receive medication from a different medical institution(including pharmacies) through family members or other related parties, the payment for said medication is not covered by insurance and must be paid for in full by the individual.

*This information only applies to patients who are currently hospitalized at Nagasaki University Hospital. Patients who are admitted to other medical institutions should confirm with said institution on their policy.

How are valuables stored during hospitalization?

A safe is provided in hospital rooms for the storage of valuables, but in order to prevent incidents of theft, we ask that patients do not keep large amounts of cash or highly valuable items in their possession during hospitalization. A bank ATM (18-Shinwa Bank) and a post office (reception/ATM) are available on the first floor of the hospital.

25 Free Wi-Fi for Patients

Free Wi-Fi available

Free Wi-Fi

SSID
Network Name

NUH-FREESPOT

PASSWORD
パスワード

none

● Nagasaki University Hospital

Free Wi-Fi

Available Hours

Connection Area

Warnings

STEP 1

iPhone

Android

Select “NUH-FREESPOT” in the Wi-Fi settings menu

STEP 2

After reading the terms of use in full, checkmark the statement of agreement and tap “connect”

* The Wi-Fi connection procedure is scheduled to change during fiscal year 2026.

17

For Patients



How to Connect

6 AM to 10 PM

Outbound – 60 minutes, up to 3 times

Hospital Wards – 8 hours
a day unlimited

*Patients who reach the 8 hour
limit can reconnect at any time
between 6 AM and 10 PM

Outpatient area, wards excluding NICU/GCU
2nd Hospital Ward, 1F & 2F

- ◆ Please refrain from downloading large amounts of data.
- ◆ In particular, please refrain from using Wi-Fi during sleeping hours.
Any noise or light may cause inconvenience to other patients.



STEP 3



Tap "Begin Connection"

STEP 4



Connection complete



We will provide further details when the change is implemented.

26 Visitation Rules

Limited to family members only; no more than one hour per visit

- Please be sure to check in at the Visitor Reception Desk on the first floor and obtain permission for the visit at the Staff Station.
- Admission for children (elementary school age and younger) is limited to those who have been granted permission.
- Please refrain from visiting in large groups.

Visitor Guidelines

- Please wear a permit
- Visits while under the influence of alcohol are prohibited
- Please visit patient's rooms or the dining hall and lounge
- Please refrain from visiting if you are feeling unwell
- Please be sure to sanitize hands thoroughly
- Unauthorized photography, videography, and audio recording are prohibited
- Please bring your own non-woven fabric mask
- Do not touch medical equipment
- * There are certain departments (such as patient wards) where we ask you to wear a mask
- Please refrain from bringing in fresh flowers, potted plants, or food

- * Depending on the condition of the patient, the visit may be refused.
- * Please follow the staff's instructions during visiting hours.

Guide to the Visitation Procedure

Reservation Process

① Open the
Reservation Screen



② Select the ward

③ Select the Visit
Type and Purpose

④ Select the Date
and Time

⑤ Enter the Patient's
and Visitor's Information

Visitation Process

① Check-in Procedure

When you arrive at the hospital,
enter your phone number on the
Tablet at the reception desk.



② Wear the Visitor
Sticker

Attach the printed visitor
sticker, then proceed to the
ward.



③ Check-out Procedure

After your visit, enter your
phone number on the tablet
again.



(Memo)

[illegible]



From Nagasaki Airport

-By bus:

- ① When riding the bus to Nagasaki Station (via Urakami) → Get off at the Atomic Bomb Museum, 10 minute walk
- ② When riding the bus to COCO Walk Mori-machi (via Dejima Bypass) → Get off at COCO Walk Mori-machi (final stop), 15 minute walk or take Nagasaki bus (to Shimo-Ohashi via the department of medicine/to Mikawa-machi), get off at University Hospital, 1 minute walk

-By taxi: approximately 1 hour to hospital

From JR Urakami Station

-By taxi: approximately 5 minutes to hospital

-On foot: approximately 10 minutes to hospital

A free courtesy shuttle operated by the hospital also departs from in front of the North Post Office

From JR Nagasaki Station

-By bus: take Nagasaki Bus (to Shimo-Ohashi via the department of medicine/to Mikawa-machi) → get off at University Hospital, 1 minute walk

-By tram: take Akasako line tram (#1/#3) → get off at University Hospital, 8 minute walk

A free courtesy shuttle operated by the hospital also departs from in front of the North Post Office

-By taxi: approximately 10 minutes to hospital

From Nagasaki Ohato Terminal (ferry port)

-By tram: take Akasako line tram (#1) → get off at University Hospital, 8 minute walk

A free courtesy shuttle operated by the hospital also departs from in front of the North Post Office

-By taxi: approximately 12 minutes to hospital

Nagasaki University Hospital

1-7-1 Sakamoto, Nagasaki City
Nagasaki Prefecture, Japan 852-8501

TEL: 095-819-7200 (Main)

Homepage: <https://www.mh.nagasaki-u.ac.jp>